



AURORA

memo

January 27, 2011

To Whom it may Concern:

I would like to recognize Joe Crews of CCTI Inc. for providing Overhead Hoist Operator training to 607 employees at our Aurora facility. The training was scheduled and conducted effectively over an eight week period of eight hour sessions to accommodate the number of students that were trained. Joe's professional manner in the class as well as the hands-on hoist training kept the student's attention and encouraged participation. Our class evaluations scored the class content and instructor on the highest possible score and comments were made concerning Joe's knowledge and expertise in the overhead hoist inspection and operation.

Joe is an excellent instructor, relates well with management, and with the production and maintenance employees. Joe conducts himself in a professional manner and I recommend that any company requiring a resource for training and inspection specific to hoisting and rigging consider CCTI Inc.

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